REGISTRATION & PROGRAM POLICIES

HOW TO REGISTER FOR A PROGRAM
To register, please call us toll free at (877) 426-8056, Monday through Friday, 8 a.m. to 7 p.m. ET. You may also register online at www.roadscholar.org, or fill out and mail the registration form to:
Road Scholar
11 Avenue de Lafayette
Boston, MA 02111-1746.

Additional Ways to Register
By telephone with TTY equipment for the hearing-impaired: (877) 426-2167. By fax: Fax your completed registration form toll free: (977) 426-2166.

We are a not-for-profit organization that spends more than $2 million annually on credit card fees. Please help us reduce expenses by paying for your program with a check. Please consider our new paperless check option when paying on the phone or over the internet. Our Advisors are happy to explain this payment option to you.

ADDITIONAL PROGRAM INFORMATION

Specialty Programs: Programs noted as “Specialty Programs” within this publication have different cancel and transfer fees to help cover financial commitments made on your behalf. These policies allow Road Scholar — as a not-for-profit organization — to continue to offer exceptional learning opportunities at excellent value. To protect your program investment, we recommend that you purchase the optional Road Scholar Trip Cancellation, Interruption & Travel Delay Insurance.

Getting to Your Program: Please note that programs in the U.S. and Canada generally require independent arrivals and departures, meaning that you must make your own travel arrangements to the program site.

Airline Fees: Please note that many airlines now assess stringent penalties for changes or cancellations — up to 100 percent of the ticket price in certain cases — for which you will be personally responsible. Before purchasing your airfare, please wait until you receive and carefully read your program preparatory materials packet.

Commuter Participants: Many programs welcome commuters from nearby communities. If you live near a program that interests you, you may be able to attend as a “No Accommodations” participant, returning to your home each night to sleep in your own bed. Visit www.roadscholar.org or call us toll free at (877) 426-8056 for the commuter price and other details about the program you’d like to attend.

The Annual Fund: As a not-for-profit organization, we appreciate and rely on charitable donations to help us develop and maintain high-quality educational programs with exceptional value. Gifts from U.S. citizens are tax-deductible as provided by law. Gifts from Canadian citizens to U.S. not-for-profit organizations are not tax-deductible as per Revenue Canada.

Scholarships: For those unable to afford our moderately priced programs due to financial or personal reasons, Road Scholar’s scholarship fund covers the nontravel-related cost of any United States or Canada program listed in the North America publication. If financial issues prevent you from participating in a Road Scholar program, we invite you to contact us for scholarship information at: Road Scholar Scholarships, 11 Avenue de Lafayette, Boston, MA 02111-1746. You may also email us at registration@roadscholar.org, or call us toll free at (877) 426-8056.

Activity Level Ratings: Each Road Scholar program is assigned an Activity Level rating, ranging from easy to challenging, that is found next to each program title. If you have special needs, please contact Participant Services toll free at (877) 426-8056.

Medical and Physical Needs: Road Scholar is committed to providing reasonable accommodations to enable individuals with disabilities to participate in our programs. If you have any impairments or medical needs requiring accommodation, we ask that you communicate your needs to Road Scholar’s Participant Services team at the time of enrollment. Our Participant Services team will work with you to accommodate your needs and will provide you specific information on such matters as the suitability and functionality of requested modifications, the physical demands of the program and the availability of dietary options. Please contact us by calling toll free at (877) 426-8056 or by attaching a note to your registration form.

The Road Scholar Travel Assistance Plan: The Road Scholar Travel Assistance Plan is purchased on behalf of every participant. This plan provides 24-hour-a-day emergency assistance services coverage.

Service Learning: Our Service Learning programs bring participants together to work as a team to serve worthy projects. Road Scholar and sponsoring service institutions are not-for-profit organizations and are tax-exempt under Section 501(c)(3) of the Internal Revenue Code. The program price may qualify as a tax-deductible gift. However, since individual circumstances vary, we suggest that participants contact their tax advisors.

PROGRAM POLICIES

If Road Scholar Cancels a Program: Road Scholar reserves the right to cancel programs either prior to departure or while in progress and to take action as needed on an individual or group basis when, in Road Scholar’s sole opinion, the health, safety or well-being of participants requires such action. Additionally, due to low enrollment or other unforeseen circumstances, Road Scholar must occasionally cancel or revise the dates of a program. When that occurs we will notify you as far in advance as possible and will assist you in transferring into another program or refunding your full program payment. If you have made transportation arrangements, such as an airline ticket purchase, Road Scholar will give you a voucher to help cover the cost of transferring your travel arrangements for use on a replacement program. The maximum value of the voucher will be $250 and documentation of your paid fees is required before issuance of the voucher.

Program Pricing: As a not-for-profit organization, we are dedicated to providing exceptional educational opportunities at a remarkable value. We do everything in our power to ensure that the published program price is the price you pay. On occasion, costs we can’t anticipate and that are beyond our control may be passed along to you. If this occurs, we will let you know as soon as possible.

About Program Details and Itineraries: We do all we can to finalize all aspects of our programs — including itineraries — well in advance, but logistics occasionally must be altered. Our website reflects the most recent information, and we are committed to providing you with final program details no later than three weeks before the start of programs within the U.S.

TERMS & CONDITIONS

Responsibility: These Terms govern the relationship between you and Elderhostel, Inc., d/b/a Road Scholar. By enrolling in a program with us, you agree to be bound by these Terms; please be sure to read them carefully and make sure you understand them.

Road Scholar’s responsibility is limited. Road Scholar organizes, promotes, and sells educational programs consisting of certain travel services, including land, air, and water transportation, excursions, and cruise/barge/hotel accommodations that Road Scholar purports it reserves for various suppliers (collectively, “Suppliers”). Road Scholar neither owns nor operates any of these Suppliers; they are independent contractors and are not Road Scholar’s agents. Therefore, Road Scholar is not responsible for any negligent or willful act or failure to act of any Supplier or any other third party. You agree that you will look to such Suppliers, and not to Road Scholar or its agents, for any accident, injury, property damage, or personal loss you may suffer.

Without limitation, Road Scholar is not responsible for any injury, loss, or damage to person or property, death, delay, or inconvenience in connection with the provision of, or failure to provide, any goods or services occasioned by or resulting from — but not limited to — acts of God or force majeure, acts of war or civil unrest, insurrection or revolt, strikes or other labor activities, criminal or terrorist activities of any kind, mechanical or other failure of airplanes or other transports, or failure of any transportation mechanism to arrive or depart on time, or for any other cause beyond the direct control of Road Scholar.

Safety & Risks: Certain risks — from natural disasters to accidents, outbreaks of illness, terrorism and other unforeseen events — are inherent in travel. While such occurrences are beyond our control, we make substantial efforts to be prepared for such possibilities. By enrolling in a program, you agree to assume responsibility for your own safety and welfare and acknowledge that Road Scholar cannot guarantee your safety at any time.

Admission & Participation Policy: The granting or denial of admission to a program is within the sole discretion of Road Scholar. Road Scholar may revoke admission or limit or terminate participation at any time if, in the opinion of Road Scholar, a participant’s condition, behavior or actions are problematic, inappropriate or disruptive. Road Scholar reserves the right to take action as needed on an individual or group basis when, in Road Scholar’s sole opinion, the health, safety or well-being of participants requires such action.

Photography: Road Scholar reserves the right to take photographs or videos during the operation of any program or part thereof and to use them, whether taken by a representative of Road Scholar or by other participants, for promotional purposes. By enrolling in a Road Scholar program, participants agree to allow their images to be used in such photography: participants who prefer that their images not be used are asked to identify themselves to program staff and the photographer at the commencement of their program.


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Road Scholar Trip Cancellation, Interruption & Travel Delay Insurance

Road Scholar Trip Cancellation, Interruption & Travel Delay Insurance protects you against transfer/cancellation fees should you need to transfer to another program or cancel your enrollment for a covered reason. It also protects you if your traveling companion or immediate family member becomes sick or injured. This optional insurance provides benefits if you are delayed getting to or returning home from your program and protects your investment should you have a medical emergency during your program that causes you to miss program days or return home earlier than expected. Your airfare, whether purchased through Road Scholar or independently, is covered — an exceptional benefit and value offered exclusively to Road Scholar participants. You will receive information about how to purchase this optional insurance policy when you enroll in a program.
**SCHEDULE A. For Programs Listed in the North America Publication**

Deposit per person: $100  |  Final Payment Due 59 Days Prior to Program Start Date

Apart from any fees described below, you will also be responsible for any penalties for non-refundable transportation arrangements made on your behalf.

<table>
<thead>
<tr>
<th>CANCEL/TRANSFER SCHEDULE</th>
<th>FEE AMOUNT PER PERSON</th>
</tr>
</thead>
<tbody>
<tr>
<td>Up to 120 days prior to the program start date</td>
<td>Transfer: No fee</td>
</tr>
<tr>
<td>From 119 days to 56 days prior</td>
<td>Transfer: $50 fee</td>
</tr>
<tr>
<td>From 55-14 days prior</td>
<td>Transfer: $100 fee</td>
</tr>
<tr>
<td>Less than 14 days prior</td>
<td>Transfer: 50% of total order</td>
</tr>
</tbody>
</table>

* Non-attendance without prior notification

<table>
<thead>
<tr>
<th>CANCEL/TRANSFER SCHEDULE</th>
<th>FEE AMOUNT PER PERSON</th>
</tr>
</thead>
<tbody>
<tr>
<td>Up to 120 days prior to the program start date</td>
<td>Transfer: No fee</td>
</tr>
<tr>
<td>From 119 to 67 days prior</td>
<td>Transfer: $100 fee</td>
</tr>
<tr>
<td>From 66 to 30 days prior</td>
<td>Transfer: 50% of total order</td>
</tr>
<tr>
<td>Less than 30 days prior</td>
<td>Transfer: 100% of total order</td>
</tr>
</tbody>
</table>

* Non-attendance without prior notification

* Non-attendance fee will be applied if you do not call Participant Services at least one business day prior to the program start date. Business hours are M-F, 8 a.m.-7 p.m. ET.

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**SCHEDULE B. Specialty Programs Listed in the North America Publication**

(Includes All Programs in Canada, Mexico, Bermuda and Cuba)

Deposit per person: $250  |  Final Payment Due 77 Days Prior to Program Start Date

Apart from any fees described below, you will also be responsible for any penalties for non-refundable transportation arrangements made on your behalf.

<table>
<thead>
<tr>
<th>CANCEL/TRANSFER SCHEDULE</th>
<th>FEE AMOUNT PER PERSON</th>
</tr>
</thead>
<tbody>
<tr>
<td>Up to 120 days prior to the program start date</td>
<td>Transfer: No fee</td>
</tr>
<tr>
<td>From 119 to 67 days prior</td>
<td>Transfer: $100 fee</td>
</tr>
<tr>
<td>From 66 to 30 days prior</td>
<td>Transfer: 50% of total order</td>
</tr>
<tr>
<td>Less than 30 days prior</td>
<td>Transfer: 100% of total order</td>
</tr>
</tbody>
</table>

* Non-attendance without prior notification

* Non-attendance fee will be applied if you do not call Participant Services at least one business day prior to the program start date. Business hours are M-F, 8 a.m.-7 p.m. ET.